



SALES TERMS AND CONDITIONS AGREEMENT

All sales by Europe Cosmetics to all purchasers shall be deemed to incorporate these terms and conditions. In consideration of the this agreement outlined within this document, both the purchaser and Europe Cosmetics agree upon the following conditions:

PURCHASE TERMS

- 1) [Products for Retail & Professional-Use-Only] Due to safety reasons the Professional Use Only (PUO), lines offered by Europe Cosmetics may only be sold to licensed individuals and establishments engaged in the business or profession of hair/nail salon or skin/beauty Care;
- 2) [Restrictions to the Buyer] The Buyer, under no circumstances shall redistribute or resell any product, equipment or accessories offered by Europe Cosmetics to any unlicensed spa/salon professional or sub- distributor not in the profession of hair/nail salon or beauty/skin care or through any form of online sales.

PAYMENT TERMS

- 1) Credit Card information (Visa & MasterCard) will be kept on file in a credit card authorization form to be completed by purchaser. This document will be used for any purchases made by phone or email;
 - 2) All payments made by cheque must reference each invoice for which payment is being made. Cheques must be made out to:
Europe Cosmetics #107 5589 Byrne Road Burnaby, BC V5J 3J1;
 - 3) All prices, terms, conditions, availability or policies of Europe Cosmetics are subject to change without notice at Europe Cosmetic's discretion.
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FREIGHT CHARGES

1) Shipping:

CANPAR SHIPPING
ORDER UNDER \$350.00
CHARGE \$14.00

ALL SUB-DISTRIBUTORS & SCHOOLS
CHANGES ACCORDING TO WEIGHT
(MUST CHARGE)

POST OFFICE SHIPPING
MINIMUM CHARGE IS \$ 14.00 OR ACCORDING TO THE WEIGHT;

- 2) Orders over \$350.00 receive free shipping as long as the charges to Europe Cosmetics are, or less than, \$14.00. Shipping charges above \$14.00 will be applied to the order. Also, the shipping charges will be set in accordance to the weight of the order, as set by Canpar Shipping;
- 3) All COD deliveries will incur a \$5 charge.

PRODUCT PURCHASING & RETURN POLICY

- 1) There is no minimum order;
- 2) [Outstanding Accounts] All accounts with an outstanding invoice of over 60 (Sixty) days will be suspended with no eligibility for any shipments until all outstanding invoices have been paid;
- 3) [Purchaser's Customers] It is the responsibility of the purchaser to have in place, a return policy that protects the purchaser and product line from any illegitimate returns. Europe Cosmetics under no circumstances will be responsible for any returns by purchaser's clients;
- 4) [Returning Products] A product purchased from Europe Cosmetics may be returned if the following stipulations are met:
 - (i) Product has not been opened or tampered with,
 - (ii) Product has been returned within 10 days from date of purchase;

All products eligible for return to Europe Cosmetics will receive a credit in the amount of the returned value, as there are no cash refunds available at anytime

PROMOTIONS & TRAINING

- 1) [Promotions] Promotional offers by Europe Cosmetics may not be altered, including:
 - (i) There is no delivery service available for cash & carry Mondays,
 - (ii) Products may not be substituted for other products on any promotional offers,
 - (iii) Prices on all products are not negotiable;

 - 2) [Purchase Bonus] For each purchase of \$10,000.00 within a single calendar year, the purchaser will receive \$100 in credit towards products of the same brand in which they invested the initial \$10,000.00:
 - (i) \$50 products for the purchaser's staff in Cabine,
 - (ii) \$50 will be put towards advanced training for VIP;

 - 3) [Certificate Classes] These classes will provide a full spectrum of hands-on basic skills and techniques for various aesthetics services. Requirements of the certificate classes offered by Europe Cosmetics, include:
 - (i) Deposit of 50% must be paid at time of registration. HST charged on all courses;
 - (ii) Balance of course fee must be paid prior to the scheduled start date;
 - (iii) This is not a credit available program (no credit awarded for attendance);
 - (iv) There will be no refunds for the deposit on cancellations;
 - (v) Students are responsible for providing their own models when required;
 - (vi) All class and workshop dates are subject to change. We reserve the right to reschedule or cancel any class without notice;
 - (vii) Courses with a scheduled exam date have practical and theory components. A certificate will be issued if a passing grade is obtained;
 - (viii) A scheduling fee of \$175 applies for rewriting an exam or changing a course date.
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